

# \$1 rides!



*Customers may  
qualify for reduced  
fares through the  
Transit Assistance  
Program (TAP)*

Learn more at [metrotransit.org/TAP](https://metrotransit.org/TAP)

# Ride for \$1 with the Transit Assistance Program (TAP)

The Transit Assistance Program (TAP) is designed to make public transit more affordable for lower income residents. TAP provides a reduced fare pass on a Go-To Card. It allows customers to use a bus or train for just \$1 per ride – even during rush hour – with a 2½ hour transfer.

## Signing up is easy!

### Apply online or in person

#### Online

[metrotransit.org/tap-enrollment-form](http://metrotransit.org/tap-enrollment-form)  
Fill out the application. Upload scans or photos of your ID and accepted document.  
Once approved, your card will arrive by mail in about a week.

#### In-Person

Bring your ID and approved document to a Transit Facility to receive your card immediately.

**Minneapolis Metro Transit Service Center**  
719 Marquette Avenue, Minneapolis  
7:30 a.m. - 5:30 p.m.

**St. Paul Metro Transit Service Center**  
US Bank Center Skyway  
101 E. 5th Street, St. Paul  
9 a.m. - 4:30 p.m.

**SouthWest Transit Station**  
13500 Technology Drive, Eden Prairie  
6:30 a.m. - 6:30 p.m.

**Burnsville Transit Station**  
100 Highway 13, Burnsville  
8 a.m. - 4:30 p.m.

#### Enrollment Events

Metro Transit staff are on-site to enroll customers and distribute TAP Go-To Cards. For dates and locations, go to [metrotransit.org/tap-enrollment-events](http://metrotransit.org/tap-enrollment-events).

#### TAP Distribution Partners

A growing number of agencies can certify documentation and distribute TAP Go-To Cards.

### Accepted documentation

Show a photo ID card or utility statement with your name and address and a certifying document to show that you meet the income guidelines.

Visit [metrotransit.org/tap](http://metrotransit.org/tap) for a complete list of accepted documents or call 612-373-3333.

### Sample Accepted Documents



### Add money to your TAP card

Once approved, Metro Transit will add the TAP discount to a new Go-To Card or your existing card – then just add value and go!

- Online at [metrotransit.org](http://metrotransit.org) with a credit card
- By phone at 612-373-3333 with a credit card
- By mail with a credit card or check.  
Call 612-373-3333 for a mail order form
- At rail ticket machines with cash or credit card
- Automatically from a credit card. Sign up at [metrotransit.org/AutoRefill](http://metrotransit.org/AutoRefill)



## Using your TAP card

Go-To Cards with a TAP pass have all the same benefits of a Go-To Card – like storing transfers and balance protection. Riders have access to the \$1 fare for a full year after the first use. The discounted price is not valid on Metro Mobility or Transit Link buses and only a partial discount is applied on to Northstar fares. Customers can renew their TAP pass after one year if still eligible.

### Quick Tips

*If your pass is lost or stolen:*

Contact Customer Relations at 612-373-3333.

*If your pass doesn't work:*

Pay your fare in cash and contact your provider's program administrator to request a replacement pass. Check expiration date. Your TAP Go-To Card is only good for one year so you may need to reapply.



612-373-3333  
metrotransit.org