

Customers may qualify for reduced fares through the Transit Assistance Program (TAP)

Learn more at metrotransit.org/TAP



# Ride for \$1 with the Transit Assistance Program (TAP)

The Transit Assistance Program (TAP) is designed to make public transit more affordable for lower income residents. TAP provides a reduced fare pass on a Go-To Card. It allows customers to use a bus or train for just \$1 per ride – even during rush hour – with a 2½ hour transfer.

## Signing up is easy!

### Apply online or in person

#### **Online**

metrotransit.org/tap-enrollment-form
Fill out the application. Upload scans or
photos of your ID and accepted document.
Once approved, your card will arrive by mail in
about a week.

#### **In-Person**

Bring your ID and approved document to a Transit Facility to receive your card immediately.

Minneapolis Metro Transit Service Center 719 Marquette Avenue, Minneapolis 7:30 a.m. - 5:30 p.m.

St. Paul Metro Transit Service Center US Bank Center Skyway 101 E. 5th Street, St. Paul 9 a.m. - 4:30 p.m.

**SouthWest Transit Station** 13500 Technology Drive, Eden Prairie 6:30 a.m. - 6:30 p.m.

**Burnsville Transit Station** 100 Highway 13, Burnsville 8 a.m. - 4:30 p.m.

#### **Enrollment Events**

Metro Transit staff are on-site to enroll customers and distribute TAP Go-To Cards. For dates and locations, go to metrotransit.org/tap-enrollment-events.

#### **TAP Distribution Partners**

A growing number of agencies can certify documentation and distribute TAP Go-To Cards.

## **Accepted documentation**

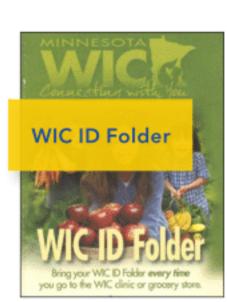
Show a photo ID card or utility statement with your name and address and a certifying document to show that you meet the income guidelines.

Visit metrotransit.org/tap for a complete list of accepted documents or call 612-373-3333.

#### Sample Accepted Documents







## Add money to your TAP card

Once approved, Metro Transit will add the TAP discount to a new Go-To Card or your existing card – then just add value and go!

- Online at metrotransit.org with a credit card
- By phone at 612-373-3333 with a credit card
- By mail with a credit card or check.
   Call 612-373-3333 for a mail order form
- At rail ticket machines with cash or credit card
- Automatically from a credit card. Sign up at metrotransit.org/AutoRefill



## **Using your TAP card**

Go-To Cards with a TAP pass have all the same benefits of a Go-To Card – like storing transfers and balance protection. Riders have access to the \$1 fare for a full year after the first use. The discounted price is not valid on Metro Mobility or Transit Link buses and only a partial discount is applied on to Northstar fares. Customers can renew their TAP pass after one year if still eligible.

#### **Quick Tips**

If your pass is lost or stolen:
Contact Customer Relations at 612-373-3333.

If your pass doesn't work:

Pay your fare in cash and contact your provider's program administrator to request a replacement pass. Check expiration date. Your TAP Go-To Card is only good for one year so you may need to reapply.



612-373-3333 metrotransit.org